

CONFIDENTIAL - HOUSING REVENUE ACCOUNT FEES AND CHARGE PROPOSED 2020/21

Service	Description of Chargeable Service	2019/20 Price	FEES AND CHARGES -RECOMMENDED FEE INCREASES FOR 2020/21 (1/4/2020) DELIVER NET FEE VAT (exemption 2020/21 GROSS Agreed increase % Total Budget Income Budget								Total Budget	Fee	Outions considered/Detionals
Service	Description of Chargeable Service	£	(2020/21)	can be applied	CHARGE	Increase	iliciease %	2019/20	changes	Increase	2020/21	Principles	Options considered/Rationale
				for on certain	PAYABLE BY	£		£	included in	£	£	Applied	
				fees)	CUSTOMER				budget options			(Y/N)	
Housing Revenue Ac	ccount												
Supported Housing: Guest Bedrooms	All schemes other than those listed below												
	(per night, per person)	£11.40	£10.00	£2.00	£12.00	£0.60	5.26%					Y	
	(For ing.ii, For Forcer)	211110	210.00	22.00	212.00	20.00	0.2070						
	Norman Court/Hobbs Ct/Gladstone											v	
	Ct/Shaftesbury Ct/Truro/ Pitt											Y	
	Court/Grosvenor Ct per night. (any bedsit												
	type guest room, per night, per person)	£20.70	£17.92	£3.58	£21.50	£0.80	3.86%						
Short Stay Units	Accomment (per day)	040.05	C44.00	50.00	644.00	00.05	0.000/					Y	
	Assessment (per day) Other, including an element of support (per	£10.35	£11.00	£0.00	£11.00	£0.65	6.28%						-
	day)	£20.70	£21.50	£0.00	£21.50	£0.80	3.86%					Υ	
								9,900		400	10,300	Υ	
Laundry Charges												Y	
	Sheltered schemes first wash	FREE	£2.50	£0.50	£3.00	"new"	charge					Y	
												γ	LFSG supported the introduction of the charge that
	Second wash and thereafter	£2.55	£2.50	£0.50	£3.00	£0.45	17.65%						tenants should pay for the service
												Υ	
	Guest bedrooms and short stay (per wash)	£2.55	£2.50	£0.50	£3.00	£0.45	17.65%					-	
								6,000		1,000	7,000	Y	
Room Hire								.,		,	,		
	Hairdressing at Silkin/Fred Millard, (Hourly											Υ	
	charge) *	£2.60	£3.00	£0.60	£3.60	£0.40	15.38%						
	3 /												
	Private chiropodist and other services, (per											Υ	
	hour) *	£2.60	£3.00	£0.60	£3.60	£0.40	15.38%						
		42.00	20.00	20:00	20.00	20110	10.0070	4 200		100	1 400		
								1,300		100	1,400	Y	
	Sheltered housing support * (includes all												
	services shown under careline alarms)											Y	
	,	£18.30	£19.00	£0.00	£19.00	£0.70	3.83%			6,370			
	SIM Careline Unit (additional weekly												
	charge)											Υ	
	<u> </u>	£2.30	£2.08	£0.42	£2.50	£0.20	8.70%						Pudget increase of CCO 000 in 2020/24 has been included in
	independent living and flexi care support												Budget increase of £60,000 in 2020/21 has been included in 2019/20 savings projections
Support Services and careline	charge for previous hHRS protected											Y	2019/20 Savings projections
for HRA tenants	clients and new residents entitled to HB												
		£4.00	£6.00	£0.00	£6.00	£2.00	50.00%						
	response service for new customers (50	CC 70	CC 00	C4 20	CO 00	00.00	0.0004					Y	
	weeks)	£6.70	£6.90	£1.38	£8.28	£0.20	2.99%			450			-
	Response service to other provider									.30		Y	
	equipment (50 weeks)*	£3.80	£3.90	£0.78	£4.68	£0.10	2.63%						
	Manifesian anharanias (50												
	Monitoring only service (50 weeks) *	£2.90	£3.00	£0.60	£3.60	£0.10	3.45%			90		Y	
				20.00		20.10	5.1070	359,210	0	6,910	366,120		
								333,210	U	0,910	300,120		

HRA Fees and Charges
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Service							ES -RECOMMENDED FEE INCREASES FOR 2020/21 (1/4/2020) S Agreed increase % Total Budget Income Budget					Fee	Ontions considered/Detionals
Service	Description of Chargeable Service	2019/20 Price £	(2020/21)	can be applied	CHARGE	Increase	increase %	2019/20	changes	Increase	Total Budget 2020/21	Principles	Options considered/Rationale
			(2020,21)	for on certain	PAYABLE BY	£		£	included in	£	£	Applied	
				fees)	CUSTOMER				budget options			(Y/N)	
Careline Alarm-													
private (Shortfall												Y	
funded from												Y	
General Fund)	Response service (50 weeks) *	£6.70	£6.90	£1.38	£8.28	£0.20	2.99%						
Ochiciai i ana)	Response service out of area (50											Y	
	weeks)*	£6.75	£6.90	£1.38	£8.28	£0.15	2.22%						
	Response service to other provider												
	equipment (50 weeks)*	£3.80	£3.90	£0.78	£4.68	£0.10	2.63%					Y	
	equipment (50 weeks)	23.00	23.90	20.70	24.00	20.10	2.03 /6						
	Manitoring only convice (50 weeks) *	£2.90	C2 00	CO CO	C2 C0	00.40	0.450/					Y	
	Monitoring only service (50 weeks) *	22.90	£3.00	£0.60	£3.60	£0.10	3.45%						
													This Saving (£3,000) is for the GENERAL FUND - shown on there a
								121,000		3,000	124,000		a "one liner" - and only shown here for REFERENCE
												Y	
	Careline keys*	£9.75	£10.50	£2.10	£12.60	£0.75	7.69%						
	Fobs - Sheltered Schemes	£12.35	£13.00	£2.60	£15.60	£0.65	5.26%					Y	
Replacement Pendants		£12.33	213.00	22.00	213.00	20.00	5.20%						
												Y	
	All Pendants	£49.30	£42.50	£8.50	£51.00	£1.70	3.45%						
Key safe	7 7	240.00	242.00	20.00	201.00	21.70	0.4070						
•	Cumply	222.22	04=04	20.44	200.05							Y	
	Supply	£20.00	£17.21	£3.44	£20.65	£0.65	3.47%						
												Y	
	Fit	£57.50	C40 F0	CO 00	CEO EO	00.00	0.400/					Y	
Lock Change	FIL	£37.30	£49.58	£9.92	£59.50	£2.00	3.48%						
LOCK Change		£83.00	£71.46	£14.29	£85.75	£2.75	3.31%					Y	
		203.00	271.40	214.23	203.13	22.10	3.3170				2.700		
								3,400		100	3,500	Y	
	nts and Leaseholders:												
Key Fobs	Old Style "Black fobs"*												
		£20.60	£17.75	£3.55	£21.30	£0.70	3.40%					Y	
	New "Shark" Fobs*												
		n/a	£10.63	£2.12	£12.75	n/a	n/a						
Communal door entry		11/a	2.10.03	2,2.12	212.75	n/a	II/a						
keys													
=	Replacement keys for entry doors to flat												
	blocks.	£19.25	£16.67	£3.33	£20.00	£0.75	3.90%	1,200			1,200	Y	
Laundry charges - Roundmead	Wash tokens	£5.35	£4.63	£0.92	£5.55	£0.20	3.74%					Υ	
Nounumedů	Dry Tokens	£3.35 £2.90	£4.63 £2.50	£0.92 £0.50	£3.00	£0.20	3.74%					Y	
Management Fees for		22.30	22.00	20.00	20.00	20.10	J. 4 J/0					•	
Westwood Court & Kilner	Administration Fees	60.75	60.67	CO 40	CO 00	00.05	0.070/					Y	
Close aundry charges - Brent	Administration rees	£0.75	£0.67	£0.13	£0.80	£0.05	6.67%						
aundry charges - Brent and Harrow													
												Y	
	Wash tokens	£5.35	£4.63	£0.92	£5.55	£0.20	3.74%						
												Y	
	Dry Tokons	00.00	CO FO	CO 50	C2 02	00.40	0.450/						
	Dry Tokens	£2.90	£2.50	£0.50	£3.00	£0.10	3.45%						
											0.450		
						Average	3.59%	7,900		250	8,150	Y	



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				EEEe	AND CHARGES	PECOMM	ENDED EEE IN	ICDEASES E	OR 2020/21 (1/4/	(2020)			
Service	Description of Chargeable Service	NET FEE	VAT (exemption	2020/21 GROSS	Agreed	increase %	Total Budget	Income	Budget	Total Budget	Fee	Options considered/Rationale	
		£	(2020/21)	can be applied	CHARGE	Increase		2019/20	changes	Increase	2020/21	Principles	
				for on certain fees)	PAYABLE BY CUSTOMER	£		£	included in budget options	£	£	Applied (Y/N)	
Stores													
												Y	
		£4.35	£5.00	£0.00	£5.00	£0.65	14.94%	21,000			21,000		
ock change													
												Y	
	Callout	£126.60	£109.17	£21.83	£131.00	£4.40	3.48%						
	Admin charge	040.00	626.67	67.00	044.00	04.40	0.000/					Y	
	Admin charge	£42.60	£36.67	£7.33	£44.00	£1.40	3.29%						
	Charge	£104.50	D	ice on Applicat	ion							Y	
	Onarge	2104.50	PI	ice on Applicat	1011								
								14,000		400	14,400	Υ	
Retrospective	Charges for tenants making changes to their SBC												
Charges	property without seeking permission	£100.00	£150.00	£0.00	£150.00	£50.00	50.00%	0			0		
easehold charges for	r services - VAT not applicable. All fees are												
dditional income for	SBC												
Solicitors												Y	
nquiries/standard pre- ale enquiries*	10 working day response	£160.00	£165.00	£0.00	£165.00	£5.00	0.00%					,	
olicitors													
nquiries/standard pre- ale enquiries*	2 weeking day respect	20.40.00	0047.50	22.22	0047.50							Y	
Re-mortgage enquiries*	3 working day response	£240.00	£247.50	£0.00	£247.50	£7.50	0.00%						
	Enquiries raised at a time of remortgaging	£55.00	£57.00	£0.00	£57.00	£2.00	0.00%					Y	
Copy of lease*													
	fee for providing a copy of the lease	£30.00	£31.00	£0.00	£31.00	£1.00	0.00%					Y	
Requests for landlord's	where leaseholder wants to carry out	230.00	231.00	20.00	231.00	21.00	0.0070						
onsent*	alterations - permission must be sought											Y	
	from SBC.	£100.00	£103.00	£0.00	£103.00	£3.00	0.00%						
	charge for inspection post completion of works	£50.00	CE4 FO	CO 00	£51.50	04.50	0.000/					Y	
Retrospective landlord's	WUIKS	20.00	£51.50	£0.00	201.00	£1.50	0.00%						
onsent*	where leaseholder is seeking permission											Υ	
	for works carried out retrospectively.	£200.00	£206.00	£0.00	£206.00	£6.00	0.00%						
	additional inspection for	CEO OO	CEA FO	60.00	CE4 F0	04.50	0.0004					Y	
Copies of quarterly	additional inspection fee	£50.00	£51.50	£0.00	£51.50	£1.50	0.00%						
service charge invoice*	additional inspection fee	£5.00	£5.25	£0.00	£5.25	£0.25	0.00%					Y	
Copies of service charge		25.00		23,00		20.20	3.3370						
stimate or actual tatement*												Y	
auciliciii	additional inspection fee	£5.00	£5.25	£0.00	£5.25	£0.25	0.00%						
eed of Postponement		£85.00	£85.00	£0.00	£85.00	£0.00	100.00%						
lotice of Charge		£25.00	£25.00	00.03	£25.00	£0.00	200.00%						
Notice of Transfer		£25.00	£25.00	£0.00	£25.00	£0.00	300.00%						
								0			0		
	GRAND TOTAL							£543,710		£12,160			
						Additional	Income (fee	e & charnes	1		£12,160		

1.charges are rounded to the nearest 5p

2.Careline and Community Support are subject to VAT for private residents unless they complete an exemption declaration.

Additional Income (fees & charges) £12,160

Less: £3000 (G Fund Saving) £9,160